

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024

C.G.No.103/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M.Kuppaswamy Reddy, D.No.1-74,
Eduvaripalli, Gopichettipalli, Karvetinagaram (M),
Chittoor District.

Complainant

AND

1. Junior Accounts Officer/S-ERO/Karvetinagaram
2. Dy. Executive Engineer/O/Karvetinagaram
3. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Nagari on 07.08.2024 stating that he is having agricultural service




connection SC.No.5343307000044 and the same was dismantled as he failed to pay the CC charges and now he requested the respondents to restore the same but there was no response from the respondents.

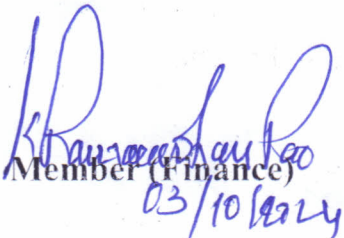
02. The said complaint was registered as C.G.No.103/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, the complainant paid the bill stop charges and hence they restored the service and resolved the issue.
03. Heard respondents through video conferencing. The complainant remained absent. The complainant issued letter of satisfaction stating that on payment of bill stop charges his service connection was restored and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the




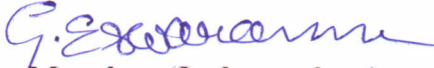
date of receipt of this order and the prescribed format is available in
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 03rd day of October'2024.


CHAIRPERSON


Member (Finance)


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

